Dear users, as this machine feature is set professionally. Please read this system user manual before using.

# 4/8 CHANNEL AHD

# **MOBILE DVR OPERATION MANUAL**



Thank you for using this product, differences between the various models or product upgrades cause the appearance or functionality in this manual are different, please prevail in kind or contact the manufacturer. The contents of this manual will be updated without prior notice!

#### **Statement**

This manual is intended for 4/8 HD Car DVR series product description may not accurate enough in some technical details, If you appear in the course of inconsistency kind in this manual at all to prevail in kind or technical support inquiries. This manual will be updated from time to time, without prior notice.

#### **Attention of using**

#### 1. Installation Environment

- To extend equipment life, the equipment installed in the vehicle vibration weaker parts if possible;
- To ensure proper cooling equipment, the installation should avoid poorly ventilated location (such as a vehicle trunk), while in the same plane on the device should maintain a distance of about 15cm and other objects;
- The machine should be installed horizontally, please note that when installing the device waterproof, moisture-proof, lightning protection, while maintaining the vehicle is stationary, in order to prevent damage to equipment falling;

To ensure the equipment is safe, the machine, cameras, cables and other accessories should be placed in the position of the driver and the passenger is not easy to contact.

#### 2. Avoid electric shock and fire

- The machine uses 8V-36V DC power supply, note the polarity when wiring, avoid short circuits
- When connecting another external device, set the unit is powered off;
- Remember not to touch the power supply and the device with wethands;
- Do not spill liquid on the device, so as not to cause a short circuit or fire inside the machine;
- Do not place any other equipment on the upper of the camera;
- non-professionals do not disassemble the cabinet, to avoid damage and electrical shock;

#### Transport and Handling

- To ensure that in the process of transportation equipment from accidental damage, in the handling or transportation equipment, please pay attention gently, it is best to use the original packaging and carton.
- Move the machine or no charged component replacement, otherwise it will damage the equipment;

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#### 1. Product introduction

#### 1.1 Product overview

Car video recorder is a support for 4/8 road analog audio and video recording and playback of vehicle mounted HD hard disk video recorder, while its own network functions. Products using DSPS ARM dual core processor, built-in Linux embedded operating system, and combined with the IT field of the most advanced H.264 video codec, 3G/4G network, GPS positioning, WiFi and other technologies. Set power protection technology, hard disk damping technology, hard disk heating technology, vehicle width voltage design in a body, and can be widely used in buses, logistics vehicles, school buses, police cars, financial escort vehicles, gas Refueller vehicle monitoring.

#### **Product characteristics:**

- To support the H.264 image compression encoding, 4: 100fps@720P PAL, 8:200fps@960H PAL
- support 4/8 analog audio and video recording and playback at the same time, up to 4/8 (720P AHD / 960H) analog audio and video + 1080P IPC simultaneous recording
- head by air video interface, high reliability, strong seismic effect
- can be built 3G / 4G networks, GPS, WiFi module (optional 5.8GHz dual antenna WiFi, adapt to high-definition video downloads, high speed)
- > To adopt UPS power protection technology patent, to cut off the external power supply can work for 3~8 seconds, to prevent accidental damage to video files
- The SD card supports 2 built-in SD card, maximum support 128G capacity.
- > The hard disk machine built-in 2.5 inch hard disk, 2TB disk support professional.
- ➤ Has good scalability, with 1 RS485 interfaces, 1 RS232 interfaces
- > A 8V-36V wide voltage DC power supply, 12V power supply output voltage support
- > To support the hard disk heating technology, can work at -40 DEG C to + 60 C

## 1.2 Specifications

Item	Parameter	SD card MDVR performance metrics	HDD MDVR performance metrics
System	Operating Language	Chinese/English	
'	Operating	Graphical menu interface (OSD me	nu)

	Interface			
	Password Security	Two level managements: user pass	word/admin password	
			A:suport 4ch / 8ch CIF/HD1/D1/960H/	
	Video Input	720P /1080P AHD camera record	720P /1080P AHD camera record and	
		and playback simultaneously	playback simultaneously	
	Video Output	2ch video output (one is AV, one is VGA)		
Video	Video Display	Support 1-4ch	Support 1-9ch	
	Video Standard	PAL/NTSC		
	Image Compressi on		H.264 Main profile, PAL: 200fps 720P/100fps 1080P, NTSC: 240fps 720P/120fps 1080P	
	Audio input	4ch RCA	4ch/8ch RCA	
Audio Audio Output		1ch RCA (one AV)		
	Record mode	audio and video are recording simultaneously		
	Image Format	HD1/D1/960H/720P/1080p optional HD1/D1/960H/720P/1080P optional		
	Video standard	ISO14496-10		
	Video Bitrates	CIF: 1536Kbps ~ 128Kbps		
Image		HD1/D1: 2048Kbps ~ 400Kbps		
processing and		960H: 2048Kbps ~ 400Kbps		
storage		720P: 4096Kbps ~ 400Kbps		
otorago		8 levels image quality optional, 1 is the highest, 8 is the lowest		
	Audio Bitrates	40Kbps		
	Data Storage	SD Card up to 128G	Maximum support 2T hard disk/SSD	
Alarm	Alarm input	4 alarm inputs, can be set up low-level alarm less than 1V / high-level alarm up to 5V		
	Alarm output	1CH alarm output, output 12V high-level		
	RS485 port	Support 1*RS485 port		
ation Interface	RS232 port	Support 1*RS232 port		
	RJ45 port	1*RJ45, 1 个,options		
	USB port	1*USB	1*USB used for software update and the backup of recording file	

ation	13G	Built-in (HSUPA/HSDPA	3G /WCDMA/EVD0	communication D/TD-SCDMA)optional	module
	4G	Built-in 4G communication module (FDD-LTE/TDD-LTE)optional			
	WiFi	Built-in WIFI communication module (2.4/5.8GHz optional)			
GPS	Support built-in GPS module, can write into encode stream with Geographical coording				aphical coordinates
GFS	speed, etc.				
Transduce r	Built-in accelerometer G-Sensor (options)				
	playback	Playback vide		port, and analyze the veh	icle information in
	CMS managemer software	IGPS Uploading. Alarm Uploading and Parameter Configuration			
Software update		nine support SD orm updating	card port and	Local machine support	USD2.0 port and

#### **Product Electrical Parameters:**

Power input		12V ~ 36V, before use to ensure car battery supply voltage; long-term over 36V, the machine will burn.		
Power output	12V	12V (+/- 0.2V), the maximum electric current: 2A		
ACC detection	≤4V	take off		
	≥5V	take on		
Video input impedance	75Ω	Each video input impedance: 75Ω		
Video output	2) /n n	2VP-P CVBS outputs an analog signal, a display device input need		
voltage	2Vp-p	75Ω impedance to adapt to it.		
I / O Interfese	Under 1V	Low alarm		
I / O Interface	Above 5V	High level alarm		
Operating	-40℃~60℃	In a well-ventilated environment		
temperature				
Machine size	ine size 150*14.7*45mm 220*188*60mm		88*60mm	

# 1.3 Mainframe Introduction



SD card Status Indicator



HDD Status Indicator

#### 1.3.1 SD machine and hard disk drive LED indicator and status description

- PWR Power input status indicator. The light indicates that the system power supply is working properly;
- [SD1 · SD2] SD card work indicator. If the indicator light SD card is working properly. OFF
   means no SD card or SD card abnormal; SD card slot for recording video data, profile
   updates and upgrades.
- ➤ 【HDD】 Hard working indicator light. The light is always on. No hard disk or hard disk exception:
- CMS Network indicator light, the success of the network when the network is bright, not registered or failed to register;
- > **[GPS]**When the lamp is positioned to the GPS signal, the lamp is bright, and the lamp is not positioned or failed.
- > **[REC]** Video work indicator. LED light indicates that the current is being recorded.
- Panel Lock Tontrol device switch machine, boot the lock and SD card or hard disk, anti-plug;
- SIM 3G/4G phone card slot;
- USB port Used to copy video data or upgrade.
- > **[IR]** Remote control input for receiving remote control signals.

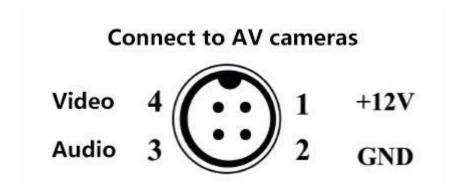
#### 1.3.2 Back panel definition

SD card machines and hard drives rear plate Status Description

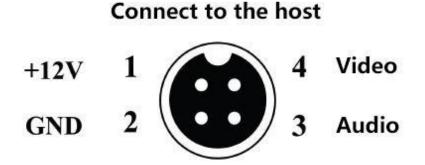
- ➤ 【DC12-36】 Power connector, red wire to the positive power supply vehicle; black wire to the vehicle power supply negative signal line yellow line for the ACC. When you need to set the ignition timing recording or video, then the vehicle ACCline.
- > **[NET]** RJ45 cable interface;
- ➤ 【I/O】 14PIN interface: with 4 road alarm input, 1 output, 1 12V output, 2 way GND, 1 road RS232 (TX, RX), 1 road RS485.
- > **[AV IN 1~4]** Four audio and video input interface
- > 【3G/4G】3G/4G antenna interface
- > **(WIFI)** WIFI antenna interface
- ▶ 【GPS】GPS antenna interface.

#### 1.3.3 Audio and video interface

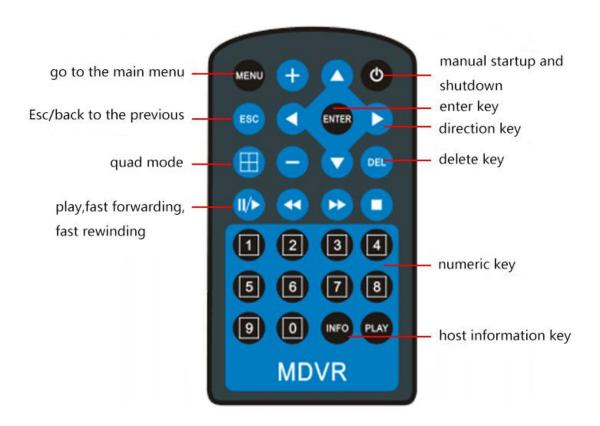
Host interface definition:



Camera air head interface definition:



#### 1.3.4 The main button of the remote control



LOGIN	When a password is set in the video recorder, press the LOGIN key to enter the password. As the system does not restore and reset function, please remember the password.
INFO	Information view
Four image segmentation key Numeric keys 1,2,3,4	Under the supervision of the screen for the four screen and the switch between the single screen; press the screen image segmentation key to display the 4 screen, if it is to press the corresponding digital 1/2/3/4 display channel 1 channel 3 channel 2 - channel 4
RETURN	The return on a sub menu, the final exit to exit the setup menu and to monitor screen
PAUSE/STEP	Playback of image data when the pause playback and single step release key, every time you can play a step, press the button to return to normal playback speed
FRAME	Press this key to be able to carry out the frame
PLAY	Start playing key (search to the video file and select, press this key to play)
FWD	Fast forward playback video material, there are four files: 2X, 4X, 8X, 16X
REW	Rewind playback image data, there are four files: 2X, 4X, 8X, 16X
NEXT	Turn over to the next page / next file during playback
PREV	The player turned over to the last page / file
PTZ function keys	Auto, preset, call, zoom +, zoom, zoom, focus +, focus -, aperture +, aperture -, PTZ, PRESET, RECALL, BRUSH
F1、F2、F3	F1 is the function test key

# 2. Equipment and installation (take the hard disk machine as an example)

# 2.1 Equipment Installation

Step1: Open the key

Turn the electronic lock of the front panel and screw it in the hard disk box.



Step2: Hard disk installation

The hard disk is arranged in the hard disk box in accordance with the following operation steps and fixed.





Have to screwed tight on both sides of the screw after installed hard disk, the electronic lock is locked.

#### Step3: Install SIM and SD card

According to the panel logo, corresponding to the installation of SIM card and SD card. The communication configuration of the machine, insert the appropriate SIM card supports three 3G: WCDMA (China Unicom) and EVDO (China Telecom) TD-SCDMA (China Mobile). It supports two types of 4G: TDD-LTE or FDD-LTE. Note: SD card is mainly used for video backup hard drive failure.



Step4: Lock electronic lock

All devices (HDD\ SD card \SIM card) installed, the electronic lock will be locked in a locked state, otherwise it will lead to the device can not boot.



Step5: Installation of GPS, 3G/4G, WiFi antenna

GPS, 3G / 4G, WiFi panel antenna is connected to the appropriate location after MDVR would look like, and reasonable wiring, the signal less susceptible to outside interference



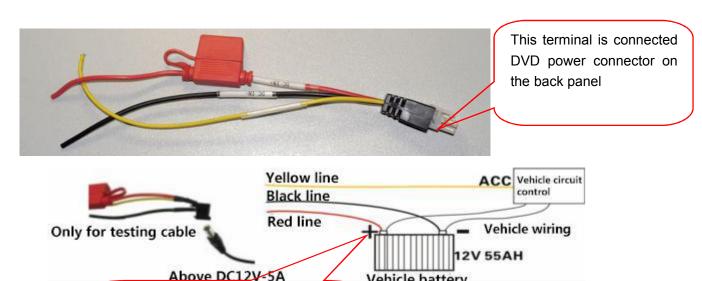
Step6: Corded

A: switch mode is set to "ignition" Power Connection:

When the System Management - Power Management - Power mode, the mode switch is set to "fire" the 6PIN white plug to the rear panel MDVR 6PIN power input, the red and black cable directly connected to the car's battery or level out after a total power of Insurance after the red to positive, black to the negative. Yellow line is connected to the car ignition ACC switch (ie, starter motor car before the position switch), when you open the car keys, the device will automatically start when the vehicle key is automatically shut off.

B: switch mode is set to "timing" or product testing when the power supply connection mode:

When the System Management - Power Management - boot mode, the mode switch is set to "timed" or when the device is used in a non-vehicle environments (such as bus stations, logistics transit stations and other monitoring systems) or product tested, the red and yellow lines Ningchengyigu positive power supply, separate black then negative.



Vehicle battery

confirming the voltage is 8V-36V Before connecting, the equipment may be burnout if exceed the voltage. 10



DVR power cord recommendations directly connected to the vehicle battery positive and negative, then finished after the battery or fuse box, connect the power of positive and negative. Ban connecting the vehicle to the ground as a metal conductor, or will cause a host of negative glitch normal operation, the positive and negative power supply line diameter must be used  $\varphi$ 1.5mm or more. Installing the System in accordance with the size of the holes in the vehicle mounted horizontally equipment suitable location.

Step7: display output device connection

This product supports 1-way and 2-way VGA CVBS video output

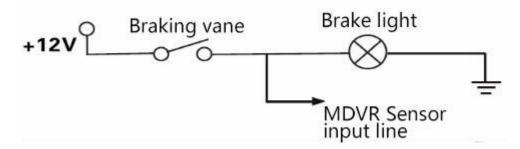
Step8: alarm input and output lineA: alarm sensor input wiring





Received in external sensors will need to set the alarm mdvr panel I / O sensor corresponding to the eight external alarm input port, the external alarm input must be connected to the corresponding sensor switch equipment, such as door magnet power supply, emergency switch button, steering lamp switch, brake lamp etc., the connection schematic diagram as follows.

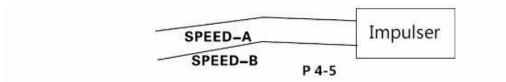
Example: The following is a block diagram showing the blade brake depressing the brake, it is possible to detect a high level, otherwise, it detected low. So when the brake device can trigger an alarm.



#### B: Speed alarm wiring

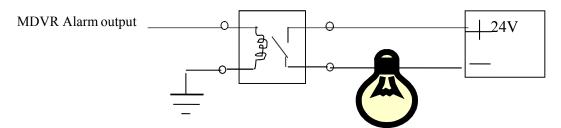
A: If the vehicle speed is selected to obtain GPS requires GPS signals normally, only the system menu - related setting speed settings to achieve the alarm function - alarm settings.

B: if you choose to get speed from the vehicle, it is necessary to pick up the speed pulse sensor to achieve the alarm function. Pulse sensor received SPEED-A and SPEED-B two lines of our device port. The connection schematic diagram is as follows:



#### C: alarm output connection

The unit provides an alarm output, using the level of the output current 200MA drive an external alarm device. If you want to compare the driving power of the device, it must be connected to external relays, refer to the following connection diagram.



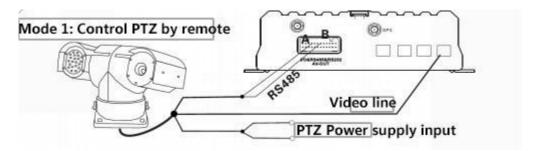
Setp9: RS232/RS485 device access

This product provides one RS232 serial port and 1 RS485 input, the user can choose according to the actual needs of sensors required, OBD, walkie-talkies and other uses RS232 or RS485 serial communication devices. When you install the first external device power lines, communication lines and supporting shipping 30pin I / O port lines correspond connected, then after receiving the car MDVR panel 30PIN I / O ports, the final installation of the probe and external device wiring that is reasonable can.

#### Step10: connect with PTZ camera or camera

Connect the camera to the video input connector head aviation; PTZ camera PTZ control method according to points, connecting head has the following three ways:

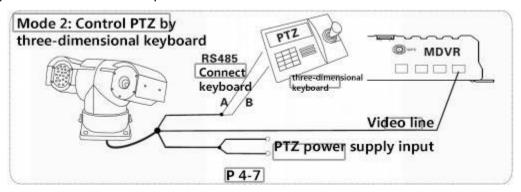
 The first way: the RS485A and RS485 PTZ RS485B on the computer attached to the control line, video cable to the host video input, then in addition to the power head. While the peripheral settings PTZ and PTZ data corresponding to the data, you can use the remote control PTZ.





Users connected PTZ set parameters, then the head of the channel to be selected to head with the remote control, for example, the head connected to the channel 2, then on the monitor screen to switch to Channel 2 in order to maximize control it.

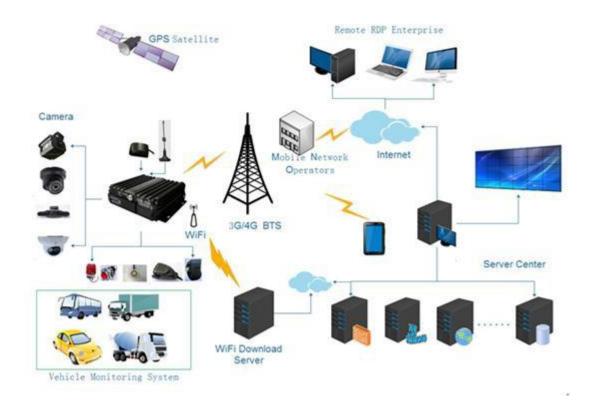
• The second way: the head of the RS485 control lines directly connected to the three-dimensional control of the keyboard, video cable to connect to the host video input, respectively, to the head and three-dimensional keyboard power supply, keyboard, and then set the parameters and the corresponding head. So that it can control the PTZ through a three dimensional keyboard, compared to remote control operation more convenient and efficient.



 The third way: the first two integrated wiring, both connected to the host vehicle and then threedimensional control of the keyboard, so you can pan, tilt control in two ways, even platform can also be controlled remotely.

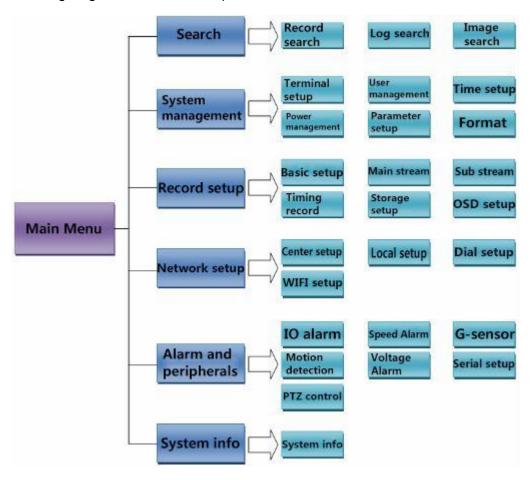
#### 2.2 Applications and solutions Connection

This product can be used for video surveillance or remote monitoring, suitable for general or special vehicles, it is mainly through special car camera collection front-end video signal, and then through a special video cable transmission to MDVR host for video compression and image processing is stored in the hard disk. And real-time positioning of the vehicle position by GPS module, 3 g / 4 g module will be uploaded to the remote server, and can support in the remote client download video files, so as to realize vehicle remote real-time monitoring. The following is practical application model of this product in the process of actual use may according to the different models and external equipmen



#### 3. Menu Structure

The user through a series of menus to control the operation of the vehicle-mounted device. The following diagram describes a simple menu structure:



## 3.1 System Operation

#### 3.1.1 User login

Note: If the password is switch off, press on the remote control [LOGIN] key to enter the menu interface.

After the host is turned on, press the [LOGIN] button on the remote control, enter the login page, for example as following



**Password:** Ordinary user and administrator passwords, as a normal user password, can only enter the Find and Browse, can not enter the Setup menu to set parameters. Administrator password, you can set the parameters.

Specifications: The initial password of ordinary users is 666666, the initial password of administrator is 111111



The main menu includes: inquiry, system settings, video settings, network settings, alarms and peripherals, system information

- Note: 1. All of the following settings submenu, have to be confirmed after the entry into force of [Save], otherwise it is set invalid.
- 2. CheckBox □is filled that means to select a certain function, unfilled said they did not select a feature
  - 3. Enter the menu interface (including video query), stop recording equipment.
  - 4. Press the number keys on the remote control to directly enter numbers.

#### 3.1.2 Search



Searching menu includes: video search, log search and image search.

#### 3.1.3 Video Searching



Date: press number keys to input the date, it defaults for the day.

**Start time:** press number keys to input the time, it defaults for 00:00.

**End time:** press number keys to input the time, it defaults for 23: 59.

Video Mode: press [Enter] to select: All/Alarm. it defaults for all.

Storage media: press [Enter] to select: main disk / mirror disk / disk backup. it defaults for main disk.

**Search**: Move to the "Search" button, press [Enter], then enter the search results interface.



Press the arrow keys to select the information you want to view the video, press [] to start playing the video data key, press the [Return] key to return to the previous level.

Select the video file you want to view and press [Enter] key to check the video to be backed up.

Press the arrow keys to select "Home", "Previous", "Next", "Last", press [Enter] key to display the information page.

Press the arrow keys to select "Select All", "anti-election", "Backup"

**Export:** Export Press [Enter] Alternatively, the selected video file to a USB device extrapolation inside.

Note: If the selected period no video file interface prompt: "! This day there is no video file"

#### 3.1.4 Log search



Log management record power on/off, GPS timing, alarm event information, including event date, event time, event name.

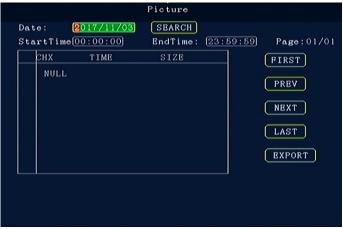
**Date Search:** Press number keys to enter the date, default is today.

**Log Type:** Press [Enter] to select: All log/ System log / Alarm log / Operation log. Default is all log.

**Start Time:** Press the number keys to enter the time, default is 00:00. **End Time:** Press the number keys to enter the time, default is 23:59.

**Search:** Press [Enter] to select, search the log information from the start time to the end time. Press the arrow keys to select "Home", "Previous", "Next", "Last", press [Enter] to display the information page.

#### 3.1.5 Picture search



**Search Date:** Press number keys to enter the date, default is today. **Start Time:** Press the number keys to enter the time, default is 00:00.

**End time:** Press the number keys to enter the time, default is 23:59.

**Search:** Press [Enter] to select, search the log information from the start time to the end time. Press the arrow keys to select "Home", "Previous", "Next", "Last", press [Enter] key to display the information page.

## 3.2 System setting



System setup menu includes: Terminal, User, Time, Power, Parameter and Format.

#### 3.2.1 Terminal



**Device ID.** Phone No.. Plate No.. Province ID. Terminal Model. Factor ID. Terminal ID. City **ID:** Press number keys to enter. (The server will monitor and manage the vehicle by device ID, The device ID must be the unique when the vehicle is managed through the 3G/4G network)

Language: press [Enter] to select.



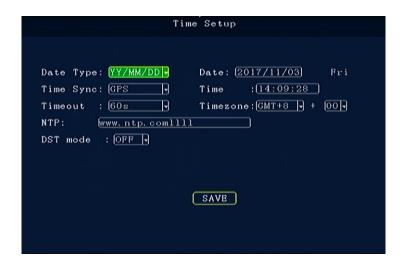
#### Password: press [Enter]: On/Off

On: Login with Admin password can setting the User / Admin password; login by user password can only set a user password, admin/user password must be the same with [confirm] at below Off: Can not setup password. When entering the menu, directly into the main menu without login

#### note:

If there are multiple devices together working and recording, please make sure each one use different device ID and password to avoid interference, the device ID can be modified in the terminal setup

#### 3.2.3 Time setup



**Date Type:** Use for selecting the data type, year - month - day, day - month - year month - day - years. Press [ENTER] to select.

Time Sync: Press [Enter] to select: Off / GPS / NTP, default is GPS.

**Time out:** Setup Menu Waiting Time, once overtime, it will automatically log off the current user, return to the monitoring mode. Press [Enter] to select: 1 minute / 2 minutes / 5 minutes / 10 minutes,

default is 1 minute.

**Date:** To modify current system date, press number keys to enter.

**Real Time:** To modify current system time, press number keys to enter. **Time Zone:** Press [Enter] to select a time zone, default is GMT + 08.

#### 3.2.4 Power Management

timing mode / Acc mode, the default is Acc. In Acc mode you can set delay off time after flameout



Power Mode: To set Power ON/Off mode, press [Enter] to select. Acc mode / timing mode.

Timing mode: on/off by the user set the period.

Acc mode: on/off by the vehicle key signal.

**Delay off:** Device still working after the power off time, automatically power off at delay off time, press [DEL] to clear the current number, press the number keys to change.

Power on: setup power on time under timing mode.

Power off: setup power off time under timing mode.

#### Note:

There is no size difference between the time of timing power on and off, the whole time period is circulatory.

#### 3.2.5 Parameters Management



Parameters import: Import configuration information on the current SD card to the current device.

Parameters Export: Export all the configuration information of the current device to the SD card.

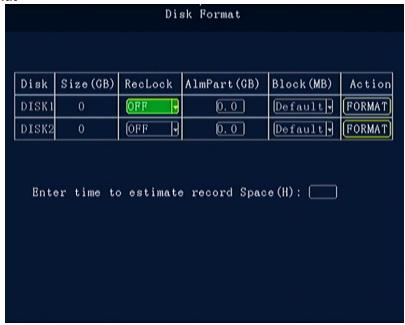
**Default Setting:** Save all configuration information for the current user.

**Factory settings:** Restore all device parameters to factory default, This operation will clear all device settings.

User settings: Restore all device parameter setting to saved user's setting

Note: please use Parameters import and Parameters export function when install multiple devices to make sure every devices configuration are same.

#### 3.2.6 Disk Format



Press the arrow keys to select DISK1 OR DISK2 [Enter] to select the Format button.

# 3.3 Recording set Menu



Recording setup including: Record, M-stream, S-stream, Time recording, Storage, OSD set

3.3.1 Basic Record setup



**TV SYSTEM** Press [Enter] to select: PAL / NTSC, default is PAL.

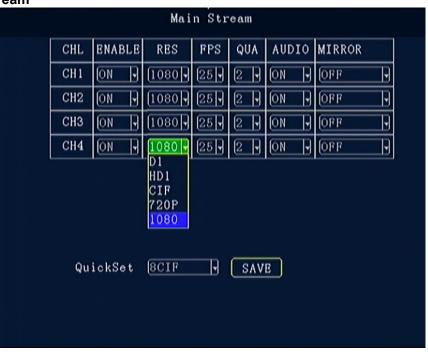
**Camera Type:** Press [Enter] to select: CVBS(D1) / AHD (720P or 1080P) **Packet Type:** Press [Enter] to select: 5/15/20/25/30, default is 5 minutes.

**Record Mode:** Press [Enter] to select: Auto / time recording / alarm recording, default is Auto.

**Display Type:** Press [Enter] to select: 720 × 576/1024 × 768/1280 × 720.

Layout: Press [Enter] to select: Two / Four / Six / nine

#### 3.3.2 Main stream



**ENABLE:** press [Enter] to select: On / Off.

Res: Press [Enter] to select: D1 / HD1 / CIF / 720P/1080P

FPS: Press [Enter] to select: 1-25

QUA: Press [Enter] to select: 0-7

**AUDIO**: Press [Enter] to select: On / Off **FILP:** Press [Enter] to select: On / Off

Shortcut options: Setup all channels resolution simultaneously, press [Enter] to select: D1 / HD1 /

CIF / 720P.

#### 3.3.3 Sub stream

In the sub-stream setup interface, its settings related to the CMS platform is clear and smooth. The higher Resolution, bit rate and frame rate. the video is clearer and smoother, but the space occupied is bigger, also need higher network bandwidth requirements. Currently 3G networks only support CIF real-time network transmission, the sub-stream can be set to CIF \ HD1 \ D1



Resolution: Press [Enter] to select: D1/HD1/CIF

Frame rate: Press [Enter] to select: 10-25

Picture Quality: Press [Enter] to select: 2-7

3.3.4 Timer recording



Setting the startup time and end time of timing record, press number keys to enter.

3.3.5 Storage setting



**Pre-recorded:** Press number keys to enter, 0 to 60 seconds.

Alarm delay: Press number keys to enter, 120 to 3600 seconds.

**Alarm file:** Set the alarm file saving time, press number keys to enter, 3 to 45 days.

Disk and Usage: Press [Enter] to select: No / Record / mirror record.

#### 3.3.6 OSD Set



**Time:** Press [Enter] to select Enable: on / off, press number keys to enter the X and Y coordinates. **Plate:** Press [Enter] to select Enable: on / off, press number keys to enter the X and Y coordinates. **GPS:** Press [Enter] to select Enable: on / off, press number keys to enter the X and Y coordinates. **Alarm:** Press [Enter] to select Enable: on / off, press number keys to enter the X and Y coordinates.

#### 3.4 Network Setting



Network Setup menu includes: Center settings, Local settings, Dial settings and WiFi settings.

#### 3.4.1 Center Set



Server IP: Device via 3G/4G or Wifi network registered platform to get Internet IP address.

# 3.4.2 Local Network Setup



Link Type: Press [Enter] to select: Local Network / External WiFi / Peripherals.

**Local network IP:** IP address of the device is set with the central server, the same network segment, set the mask, gateway, MAC address.

#### 3.4.3 Dial settings



**Enable:** Press [Enter] to select: On / Off.

**Net Type:** Press [Enter] to select: WCDMA / EVDO / TD-SCDMA / TDDLTE / TDDLTE-1 / TDDLTE-2. **APN, Center No.:** Press [Enter] to enter the keyboard interface, move the cursor press the Enter key to select the corresponding letters.

**User name, Password:** set up a wireless service user name and password, use [Enter] to enter the keyboard interface, move the cursor press the Enter key to select the corresponding letters.

3.4.4 WiFi settings



WIFI Enabled: Press [Enter] to select: On / Off.

Enable Encryption: Press [Enter] to select: On / Off.

Authentication Mode: Press [Enter] to select: Open / Shared / WPA / WPA-PSK.

Encryption Type: Press [Enter] to select: NONE / WEP / TKIP / AES.

SSID, password, IP address, gateway, mask, and corresponding to router settings.

WorkMode:Station AP(wifi hot)

#### 3.5 Alarms and Peripherals



Alarms and peripherals include: IO alarm, speed alarm, G-sensor, motion detection, alarm voltage, serial port and PTZ control management.

#### 3.5.1 IO Alarm



**Enable:** Press [Enter] key to select: off / emergency / front door / middle door / back door / driver door / other doors / low beam light / high beam light / turn right light / turn left light / brake / back / Custom 1 ~ 4.

Level: Press [Enter] to select: high / low.

**Delay:** Press number keys to enter. **Hold:** Press number keys to enter.

Record: Press [Enter] to select: On / Off

Alarm Link: Press [Enter] to select: Output 1 / Output 2 / one-touch dial / initiate intercom.

Preview: Press [Enter] to select the channel.

#### 3.5.2 Speed Alarm Setup



Enable: Press [Enter] to select: On / Off.

**Limit:** Press number keys to enter.

**Hold time:** Press number keys to enter. **Record:** Press [Enter] to select: On / Off.

Alarm link: Press [Enter] key to select: OFF / Output 1 / Output 2.

Speed Source: Press [Enter] to select: GPS / Vehicle / Mix.

Pulse: Access through SPEED-A, SPEED-B operator to take the pulse factor.

#### 3.5.3 Acceleration



**Enable:** Press[Enter] to select: Open/close

**Limit:** Press the number keys to enter.

**Hold time:** Press the number keys to enter. **Record:** Press [Enter] to select: On / Off.

Alarm link: Press [Enter] key to select: OFF / Output 1 / Output 2.

#### 3.5.4 Motion Detection



Enable: Press [Enter] to select: Open/close

**Limit:** Press number keys to enter. **Action:** Press [Enter] to select: 0-7.

Alarm link: Press [Enter] key to select: OFF / Output 1 / Output 2.

#### 3.5.5 Voltage alarm



Enable: Press [Enter] to select: Open/close

Limit: Press the number keys to enter.

Hold Time: Press the number keys to enter.

Alarm linkage: Press [Enter] key to select: OFF / Output 1 / Output 2.

3.5.6 Serial Port Management



Peripherals: Press [Enter] to select: OFF / UT / PTZ.

Baud Rate: Press [Enter] to select: 600/1200/1800/2400/4800/9600/19200/38400/57600/115200

**Data Bit:** Press [Enter] to select: 6/7/8 **Stop Bit:** Press [Enter] to select: 1/1.5/2

Check Bit: Press [Enter] to select: Even/Odd/None/Mark/Space

#### 3.5.7 PTZ Control



Protocol type: Pelco-D/Pelco-P.

Address code: Press number keys to enter.

**Preset:** Press number keys to enter.

### 3.6 System Info



# **Appendix 1: MDVR common problems and solutions**

#### Q: How to do when products have problems that can not be solved personally?

A: Record then model and software version number, submit a detailed description of the problem to our technical support engineers for analysis. The more detailed your description is, the more convenient for us to analyze and handle.

#### Q: How to do when the MDVR host does not show video output?

- A: 1. Check the MDVR host boot status. If there is only one blue LED lighted, it shows the host is in a standby state and not turns on; meanwhile check the red and yellow lines are normally power supplied, if only one line is power supplied, the MDVR is unable to start.
  - 2. Check if the display is power supplied, and if the video monitor has been switch to AV mode.
  - 3. Check the connection status of MDVR host video output line and the video monitor.
  - 4. Check the lock status of the electronic lock, make sure it is locked to boot up.

#### Q: How to do when the video input interface is not the same as the camera input interface?

A: The MDVR uses a 4-pin type connector, and the camera uses BNC connector or AV type. If they are inconsistent, please connect with the adapter, or use standard line docking with the MDVR line sequence definition to connect.

# Q: The device is turned on, the hard disk has been installed, but the record does not work, how to do?

- A: 1. Check if the hard disk has been formatted after installation, unformatted hard disk can not be used. Enter the main menu Administrative Tools Format, to format the new installed hard disk.
- 2. Check if the video channel has been closed, if it set up timing record. Device will not record if not in the recording time period.
  - 3. Check if the hard disk is connected well, the front panel HDD indicator is light or not.

Q: The video file is lost, or no video file can be found within a certain period of time?

- A: 1. Through analyzing the first video file before the final video files missing and recovery to determine the time period.
- 2. Make sure if the device is power on during that period, such as crash, half-way stop, cargo handling and MDVR does not set video delay recording.

#### Q: MDVR PTZ can not control, can not be rotated up and down or left and right?

A: Check if the PTZ protocols and baud rate are set correctly, if the address code is corresponding, when control PTZ if the video channel is selected to maximize. For example, to control the channel 2, then channel 2 image must be maximized to the full screen to control the PTZ.

# **GPS Related Questions**

#### Q: GPS module is existent but no coordinate information?

- A: 1. Check if GPS module is existent. If GPS module is not existent, please check if the hard disk is installed or connected correctly.
- 2. Make sure if the GPS antenna contact is good, if the antenna is disconnected, it is recommended to place the antenna at strong signal areas, please note that some car glass shielding film will obstruct GPS signal.
- 3. If the test is in a room, the GPS antenna is in the room, the signal is blocked, it is recommended to place GPS antenna in the outdoor.

#### Q: GPS location has display deviation on the map?

A: If the GPS module has already been positioning, it shows signal is valid. There are many reasons for the deviation problems, government restrictions, allowable errors, GPS signal interruption, etc; The actual satellite maps have deviation for security reasons, general map can use GPS correction to solve this problem.

#### 3G / 4G wireless module Related Questions

#### Q: If using 3G wireless module dialing, what need to be paid attention to?

- A: 1. Select the built-in wireless module WCDMA or EVDO, the corresponding module settings are different, the modules support by different machine models are different, so please make sure your module corresponds to SIM. Do not make the WCDMA machine use EVDO SIM card.
- 2. If the server IP and port settings are correct, 3G / 4G signal strength is enough to dial, and check if 3G / 4G dial-up successfully.
  - 3. When dial unsuccessfully please check 3G / 4G antenna is in a good contact. It may not dial

successfully when the signal is weak; besides, inquire if the SIM card has enough traffic, if there is no traffic, the dial also can not success.

#### Q: Generally if meet 3G / 4G no video no report problems, what should do firstly?

A: Press the INFO button to enter the system information page to see if there exist a SIM card and signal strength as well as dial-up status, if the antenna is good contact or not. Then check if the SIM card is run out of traffic, change a SIM card to judge, this is the basic judgment. If there is signal but can not dial a number, then review the center code and port number are set correctly, and see if the product series number has been already occupied.

#### Q: 3G / 4G signal is intermittent, video is not smooth?

A: At present, WCDMA and EVDO signal coverage is extensive (4G coverage is not extensive enough). Cases the signal not covered on some mountain areas, some suburban areas due to various parts of the network limit, the signal is weak, at this time there might happen video very slow or can not see the video, in this case largely impacted by the local network; secondly check if the frame rate of substream is too high, set high frame rate while in the poor state of the network, the video may also appear such a situation.

#### Q: WIFI signal is more than -60db but can not be connected?

A: If your WIFI settings are correct, then generally, the signal reaches more than -60db the connection should have no problem. If the host can not be found in the LAN, then you need to check if the SSID and password has been set, of course, basic IP address must be set up correctly also; Additionally check if the encryption type and authentication mode is set in accordance with the requirements.

#### **CMS-related questions**

Q: The device has been started, but the vehicle and video can not be seen in the CMS client?

A: Firstly make sure if the center registration server is turned on and in the network, then review if the

host device number has been already occupied and lead to conflicts; secondly check if server center IP and port are set correctly; the device reports to the center by a built-in 3G module or by WIFI. If you select the built-in 3G, please check if the 3G module type selection is correct or not, such as WCDMA and EVDO module need to be supported by the corresponding SIM card, check the antenna is good or not, data access point, center number are set up correctly, ultimately still not work, please collect information as much as you can and submit them to the technical support staff for analysis. The more data submitted, the more convenient for technician to solve the problem.

#### Q: The device is online, but can not see the video?

A: Please set a lower sub-stream to transmit image, when the sub-stream rate is high, it will be affected by the limit of network upload which will result in the case of network block or slow transmission speed; network signal is poor or intermittent will seriously affect video transmission.

#### Q: The device normally reports to CMS, but after a period of time it can not watch the video?

A: Firstly check if the host information is displayed dialing, if it is on dialing state all the time, the SIM card might run out of traffic, change the SIM card and check again; Secondly, check if the host device number has been tampered by crash, hosts that modified the device number need to report again and add the vehicle information; Thirdly, if you change the SIM card and it still not work, please check if the 3G module of host is broken-down.